Please help develop the strategic plan for the X Public Library by participating in this survey. Your responses will help greatly in planning the future of the library.

The survey takes 10 minutes to complete on average. Thank you for taking the time to assist your library!

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# Library Use

When you visit the library do you regularly (please mark all that apply):

* Check out books
* Check out DVDs
* Check out music CDs
* Check out video games
* Read magazines or newspapers
* Use computers
* Access the internet
* Use the makerspace
* Download books or music
* Download movies
* Read or study
* Come for a meeting
* Come to browse
* Get help answering a question
* Use business or employment materials
* Attend children’s programs or events
* Attend teen programs or events
* Attend adult programs or events
* Other (please specify)

If you do not use the library regularly, why not? Please mark all that apply. (Skip this question if not applicable.)

* I don’t need to use it
* I find what I need online
* Library hours are not convenient
* I use another library
* I prefer to buy my own materials
* The library doesn’t have what I need
* Library staff are not helpful
* I am physically unable
* I don’t have a library card

How satisfied are you with the following aspect of library services:

|  |  |  |  |
| --- | --- | --- | --- |
|   | Satisfied | Not Satisfied | Don’t Use/Don’t Know |
| Book collection  |   |   |   |
| DVDs and CDs  |   |   |   |
| Magazines and newspapers  |   |   |   |
| Downloadable ebooks and e-audio books  |   |   |   |
| Video games  |   |   |   |
| Large print materials  |   |   |   |
| Children’s programs  |   |   |   |
| Teen programs  |   |   |   |
| Adult programs  |   |   |   |
| Meeting rooms  |   |   |   |
| Reading areas  |   |   |   |
| Computer access  |   |   |   |
| Internet access  |   |   |   |
| Staff assistance  |   |   |   |
| Library website  |   |   |   |
| Open hours  |   |   |   |
| Databases  |   |   |   |
| Genealogy resources |  |  |  |
| Local history collection |  |  |  |

Please share any additional comments on your satisfaction with the above services or other aspects of the library:

Please indicate which of the following services you expect to be important to you in five years (please check all that apply):

* Book collection
* DVDs and CDs
* Magazines and newspapers
* Downloadable ebooks and e-audio books
* Video games
* Large print materials
* Children’s programs
* Teen programs
* Adult programs
* Meeting rooms
* Reading areas
* Computer access
* Internet access
* Staff assistance
* Library website
* Open hours
* Databases
* Genealogy resources
* Local history collection
* Other (please list)

How could your satisfaction with library services be increased?

What computer technology or training would you like to have offered at the library?

What programs, activities, or library services do you think should be provided that are not currently offered?

# **Demographics**

We would like to learn something about you. Providing this information is optional.

Your response to these final questions will help the library understand the results we received and the differing needs of our community members.

Do you have a library card?

* Yes
* No

Do you have a library card from another library?

* Yes
* No

How often do you usually visit the library?

* Weekly or more often
* About once a month
* 2-4 times a year
* Rarely
* Never
* Only use online library resources

Are you a permanent resident of (your community)?

* Yes
* No

What is your age group?

* Under 20
* 20-29
* 30-39
* 40-49
* 50-59
* 60-69
* 70 or over

How many children age 17 or younger live in your household?

* None
* 1
* 2
* 3
* 4+

What is the highest level of education you have completed?

* Some high school
* High school graduate
* Vocational/technical school
* Some college
* College graduate
* Graduate/professional degree
* Other (please specify)

How would you describe yourself? (Check all that apply.)

* Full-time student
* Part-time student
* Employed full-time
* Employed part-time
* Self-employed
* Retired
* Unemployed or looking for work
* Homemaker
* Parent
* Grandparent
* Caregiver
* Other (please list):

Please feel free to add any additional comments that you feel would help us plan for the future of the library:

Thank you for your time!